

Support Tiers

Your IT support shouldn't be part of your technical problems. With CTTs, you have a support team you can count on to drive your business forward, not hold it back. We're ready to assist you and your team anytime between **8:30a and 5:30p**. To submit a support ticket, contact us in one of the following ways:

HOW TO GET HELP

- Email support@cttsonline.com
- Call (512) 388-5559
- Send a ticket through your IT Support Panel



CTTS Level 1 Support Team



Kurt Schneider

Support Technician



Wilson Simpson

Support Technician

CTTS Level 2 Support Team



Evan Carter

Support Engineer

CTTS Level 3 Support Team



Chaim Botnick

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