



CTTS TECH TALK

YOUR TECHNOLOGY NEWSLETTER

JULY 2023



JOSH

SARA

KURT

MICHELLE

CHAIM

KEN

MATTHEW

EVAN

Unleashing Your Business Potential with Outsourced IT Solutions

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TECH NOTES

FROM CEO, JOSH WILMOTH



First and foremost, we'd like to express our heartfelt appreciation for your continued trust and support.

Our team takes great pride in providing you with world class services that make your lives easier and your businesses more successful. However, today we want to shine a light on something equally important to us - our invaluable CTTS Team.

We often hear wonderful things from you about our team members, and how they've tirelessly assisted, adapted, and overcome in order to serve your needs. We want you to know that your praise does not go unnoticed. In fact, we're taking an active step to make sure these sentiments are heard, appreciated, and celebrated.

We are excited to announce our new Monthly Team Member Spotlight, a special recognition dedicated to the hard-working individuals that make CTTS what it is today. It's an opportunity to celebrate the dedication, hard work, and resilience of our team members, whose commitment to excellence sets the bar high for service delivery.

This month, we're starting our Spotlight series by honoring a cornerstone of the CTTS Team, our Director of Technical Services, Kurt Rinear.

This July marks Kurt's 10th year with us, a decade filled with his immense contributions, tireless efforts, and steadfast commitment to

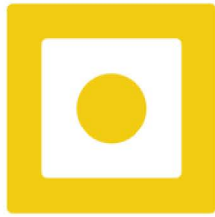
our clients. Ultimately, the CTTS story isn't just about us; it's about all of us - clients and team members alike. We are a community built on trust, collaboration, and shared success. Your positive feedback propels us forward, and it's our privilege to honor the CTTS Team for their dedication to serving you.

So, here's to all the familiar faces that make CTTS a pillar of excellence and to the many more success stories we will write together!

Stay tuned to learn more about the people powering CTTS and celebrating our collective success. Thank you for being a part of this exciting journey.

ADVANCED TECH

Keep up with the latest tech products and services for your business.



SecureStore™ Archiving

Consider this scenario: A key team member leaves your company. They've been involved in numerous projects, client interactions, and internal communications. Their email account is a treasure trove of valuable information, but they're no longer with the company. What happens to all that data?

With Mailprotector SecureStore, this is no longer a concern. SecureStore archives every email, ensuring that no critical information is lost when an employee departs. It's not just about preserving data; it's about maintaining continuity and knowledge within your business.

Moreover, SecureStore isn't just a tool for preserving data; it's a compliance champion. Whether you're regulated by PCI, SEC, GLBA, HIPAA, HITECH, or SOX, SecureStore has you covered. It ensures that your business maintains a complete and easy-to-access archive of Electronically Stored Information (ESI), helping you comply with government mandates, industry regulations, and corporate policies.

In essence, SecureStore is not just an email archiving solution; it's a business continuity and compliance partner. It ensures that your business's valuable data is preserved, accessible, and compliant, even when key team members move on. With SecureStore, you can focus on what you do best: running your business. SecureStore takes care of the rest. Don't let valuable data slip away when team members move on. Ensure your business's continuity and compliance with Mailprotector SecureStore. It's more than just an email archiving solution; it's a trusted partner in your business's success.

Ready to take the next step? Reach out to CTTS today for a quote. Call us at (512) 388-5559 or email us at sales@CTTSonline.com. Secure your business's future with SecureStore. Your data is worth it.



Meet Kurt Rinear, our dedicated Director of Technical Services at CTTS. Since July 2013, Kurt has been the technical maestro, vigilantly overseeing in all product, process, and personnel-related aspects of our technological operations.

His journey started in 1987 as a Nuclear Power Machinist Mate in the US Navy. In the following years, Kurt sharpened his skills in various IT roles across multiple organizations.

However, it is his ten-year stint at CTTS that truly highlights his leadership and dedication. With credentials like Microsoft Certified Systems Engineer (MCSE) and CompTIA A+ certifications, Kurt's competence is in dispute. As the helmsman of technical services, Kurt manages our technical vendors and solutions, keeping CTTS clients shielded against emerging cyber security threats. His vigilant oversight ensures seamless data availability and robust protection for our client's devices.

But Kurt's influence doesn't stop there. Collaborating closely with the Help desk and Project Managers, he plays a pivotal role in establishing an unyielding technological framework for CTTS.

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BIZTECH

Manage your business with ease with the latest technology infrastructure available .



WHAT TO LOOK FOR IN AN OUTSOURCED IT PARTNER

In a world where technology drives businesses, you find yourself standing at a crossroads. There are two paths before you: one leads to the overwhelming complexities of managing your IT infrastructure in-house, costing you precious time and resources. The other path, filled with the promises of efficiency and growth, takes you towards partnering with an outsourced IT provider.

But then, a question looms in your mind: how do I choose the right IT partner amidst the sea of options available?

At CTTS, we have navigated this path and we can guide you. We understand your need for a partner who values your culture, shares your work ethic, and communicates on your wavelength. We've walked the walk and can help you foster a seamless collaboration that breeds success.

We take it one step further by expressing a genuine interest in your success. Our team, armed with relevant industry knowledge and experience, provides tailor-made solutions for your unique needs. This isn't just about offering services, it's about being a guide on your journey toward growth and efficiency.

You might ask, how can we trust you? Don't just take our word for it, let our track record speak for itself. We encourage you to reach out to our clients, delve into our past projects, and understand the value we've delivered. Our positive references and demonstrated ability to deliver value stand as a testament to our capabilities.

And because we understand that technology doesn't clock out, we ensure our services are available around the clock. With CTTS, you won't be left alone to face those inevitable technical glitches. We're committed to providing prompt and continuous support, keeping your business running smoothly.

But you can't afford to wait. The digital landscape is ever evolving and your competitors aren't standing still. It's time to seize control of your technology infrastructure, align it



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Beyond his daily duties, Kurt has actively engaged in client onboarding, business development, and vCIO services, where he conducts comprehensive business technology audits to devise and implement solutions that boost security, efficiency, and revenue. Furthermore, Kurt leverages his vast knowledge by conducting webinars to help educate business owners and managers on the nuances of business technology.

Off the clock, Kurt is an avid hiker, camper, and gamer, who also cherishes quality time with his twin daughters. He holds a deep-seated passion for solving complex technological puzzles and thrives on the challenges that this fast-paced industry brings.

At CTTS, we're proud to spotlight Kurt Rinear, a dedicated leader whose relentless pursuit of excellence empowers our clients to maintain a competitive edge and maximize profitability.

with your business goals, and set your organization on a trajectory toward success.

Get started today with a no-obligation consultation. Our team of experts is eager to understand your unique needs and discuss how we can empower your growth.

But before you go, we have something for you. Download our complimentary checklist, "Top Warning Signs Your Technology Is Holding Your Business Back." This resource will equip you with the knowledge to spot the tech red flags that could hamper your progress. Knowledge is power - use it to make the right choice for your business's technological future. Go visit our website, CTTSOnline.com.